

Cancellation Rights

You have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from the date of the conclusion of the contract. For the avoidance of doubt, the conclusion of the contract is the date the original order was placed with us.

To exercise this right, you must inform us of your decision to cancel the contract by a clear statement, (for example by letter). You may use our standard cancellation form, but it is not obligatory.

By Phone: You can call us on **0333 3312 439** where a member of our team can deal with your request.

By Post: Please address this form to italk Affiliate Telecommunications Limited - 6 Gemini Business Centre - 136-140 Old Shoreham Road - Hove - East Sussex - BN3 7BD

If you choose the postal option, please be aware that this will need to be received at the above address, no later than 12pm the day before your activation, or your account will automatically go live and your contract will commence.**

Cancellation Form

Your italk Customer Reference* _____

"I/We hereby give notice that I/we cancel my/our contract for the supply of telephone and/or broadband services ordered on ____ / ____ / 20__ (Insert Date of Order)"

Name*: Telephone Number:

Address*:

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..... Post Code* :.....

**Please ensure fields marked with an asterisk (*) are completed.*

*** We will need to have receipt of your postal form, by the time stated overleaf. Please ensure you give enough time to guarantee this reaches us. For your satisfaction, it can be useful to obtain proof of postage.*